

Law Enforcement Policy and Procedure

Purpose

Erika Lust SL maintains formal procedures for identifying, escalating, reporting, and responding to suspected illegal activity occurring on the platform, as well as for responding to lawful requests from law enforcement agencies. These procedures are designed to ensure compliance with applicable laws, protect users, and preserve the integrity of the platform.

Scope

This policy applies to all users of Erika Lust SL and to all activity occurring on the platform, including live video chats, messaging, profiles, and account behavior.

How Reports of Illegal Activity Are Received

Erika Lust SL may become aware of suspected illegal activity through multiple channels, including:

- Automated moderation systems that detect and flag prohibited words, behavioral patterns, or activity signals;
- User reports submitted directly within live video chats; and
- User reports submitted through the "Submit A Complaint" form accessible via the hamburger menu.

Immediate Protective Actions

Upon detection or receipt of a credible report of suspected illegal activity, Erika Lust SL will first take immediate protective actions to prevent further harm. Such actions may include:

- Automatically terminating live video sessions;
- Restricting access to platform features;
- Suspending or permanently terminating user accounts; and
- Preventing further interactions pending investigation.

Escalation to Trust & Safety and Legal Review

Following the implementation of protective actions, the matter will be escalated to Erika Lust SL's Trust & Safety Team. The Trust & Safety Team will:

- Conduct a substantive review of the reported activity;
- Coordinate with Erika Lust SL's legal counsel as necessary; and
- Determine appropriate enforcement, reporting, and compliance actions.

Reporting to Law Enforcement and Authorities

Where required by law or warranted by the nature of the activity, Erika Lust SL will report illegal content or conduct to appropriate authorities. This includes:

- Submitting mandatory reports of suspected child sexual abuse material (CSAM) to the National Center for Missing and Exploited Children (NCMEC) via <https://report.cybertip.org>, in compliance with 18 U.S.C. §2258A; and
- Cooperating with local, state, federal, or international law enforcement agencies in connection with investigations of other criminal activity.

Erika Lust SL will respond to lawful subpoenas, warrants, and court orders after review for legal sufficiency and will disclose information only as required by law.

Record Preservation and Maintenance

Erika Lust SL will preserve and maintain relevant records associated with suspected illegal activity, including logs, metadata, account identifiers, moderation actions, and communications. Records will be retained for a minimum of five (5) years or longer if required by law, regulation, or payment processor requirements.

Confidentiality

All law enforcement-related matters are handled confidentially to the extent permitted by law. Information is disclosed only to authorized personnel, legal counsel, regulators, or law enforcement agencies as required.

Modern Slavery and Human Trafficking Policy

Purpose

Erika Lust SL maintains a zero-tolerance policy toward modern slavery, human trafficking, forced labor, sexual exploitation, or any form of coercion or abuse. Erika Lust SL will not permit the use of its platform to facilitate, promote, profit from, or conceal trafficking or exploitation of any kind.

Scope

This policy applies to all Erika Lust SL users, including Regular Users and Verified Users, and to all activity occurring on the platform, including live video calls, messaging, account profiles, and any other user interactions.

Definitions

Modern slavery and human trafficking include, without limitation, the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services through force, fraud, or coercion, as well as any activity involving sexual exploitation, commercial sexual coercion, or the facilitation of trafficking.

Platform Safeguards and Prevention

Erika Lust SL implements layered safeguards designed to prevent trafficking and exploitation, including:

- Identity and age verification for Verified Users prior to broadcasting, monetization, or payouts.
- Automated moderation systems that screen for prohibited words, behavioral patterns, and activity signals associated with trafficking or coercion.
- Escalation of flagged activity to trained human moderators and compliance personnel for review and enforcement decisions.
- User-accessible reporting mechanisms that allow suspected trafficking or exploitation to be reported through the "Submit A Complaint" form accessible through the hamburger menu.

Automated Moderation and Human Review

Erika Lust SL utilizes automated systems to detect indicators associated with trafficking or exploitation. When automated systems flag or detect potential violations, Erika Lust SL may take immediate protective actions, including automatically terminating live sessions, restricting account functionality, or placing accounts under review. All automated actions are

escalated to human moderators or compliance reviewers to determine whether the action was accurate or erroneous and whether additional enforcement measures are warranted.

Immediate Response and Enforcement Actions

Upon detection or receipt of a credible report of suspected trafficking or exploitation, Erika Lust SL may take one or more of the following actions:

1. Immediately terminate live sessions.
2. Restrict, suspend, or permanently terminate involved accounts.
3. Preserve relevant records, logs, and account information.
4. Escalate the matter to Erika Lust SL's compliance team and legal counsel.
5. Report the activity to law enforcement or other appropriate authorities when required or warranted.

Cooperation with Law Enforcement

Erika Lust SL cooperates fully with law enforcement and relevant authorities and preserves and discloses information in response to lawful requests consistent with applicable law and Erika Lust SL's Privacy Policy.

Recordkeeping and Retention

Erika Lust SL retains records relating to trafficking reports, moderation actions, enforcement decisions, and related communications for a minimum of five (5) years or longer if required by law or payment processor requirements.

Confidentiality and Non-Retaliation

Erika Lust SL treats trafficking-related reports as confidential to the extent permitted by law and will not retaliate against users who submit reports in good faith.